# Why Momentum



## **Our Customers**

#### Our imperative is providing the best service to our Customers

We provide customers with information and services that are accurate, thorough and timely. Our team is knowledgeable and well-trained, ensuring that our customers experience an unrivalled service. Above all, we value our customers and recognise that you are people, not statistics.

## **Our People**

#### Ultimately, we are a people business

We always invest in personal development ensuring that Momentum people are well-trained, engaged, motivated, knowledgeable and personable, as well as cautious and vigilant. To go the extra mile for customers, you need the people who are fit for the challenge.

# Our Knowledge

#### Our technical experience is multi-faceted and multi-jurisdictional

We support our advisers with a knowledge bank to enable them to help our customers invest without undue legislative or regulatory risk.

### **Our Solutions**

### We offer a complete solution to both UK expatriates and residents alike

With a multi-jurisdictional footprint providing comprehensive access to four jurisdictions means that we can always meet our customer needs. We believe in keeping our fees simple, well-priced and fair, providing a simplified charging structure for all of our products. Our dedicated business development team are here to support you every step of the way with a personalised service.

#### Our Governance

#### Robust governance and detailed procedures ensure your money is in safe hands

We will say 'no' when it is for the customer's benefit. Our cautious appetite to risk gives us a strong, well-structured foundation which is free from issues which challenge many other providers. We are fully regulated in all the jurisdictions in which we operate.